



FOOD. SUPPORT. COMMUNITY.

## 2022-2023 Annual Report





# OUR MISSION



***“PROP’s mission is to compassionately provide our neighbors in need with food and financial assistance and to provide support toward self-sufficiency.”***



Dear Friends,

Stronger Together. I can think of no better tag line to describe how we successfully came through the past year at PROP. Soaring inflation rates in the cost of rent and food, as temporary pandemic assistance programs timed out, created significant hardship for low-income households in our community. Even as the growth in client need continued its upward spiral, our incredible staff, volunteers, and supporters consistently rose to meet the new challenges.

Together, we devised and implemented program changes to meet the growing demand. Analyzing client need, we prioritized the hiring of bilingual staff to better serve our diverse population. A new grant helped us purchase more culturally important foods so every family would find familiar items. We pushed our appointment capacity to the limit in our commitment to end hunger and food insecurity. While it is disheartening to know so many people need PROP, it is a blessing to every person we serve, and to those providing the help, to know we have had the resources to give help and hope in this time of great need. And the results were nothing short of amazing.

Usage of PROP’s services increased dramatically in FY22-23. Food visits were up 35%, and half of the 4,035 individuals we served were new to PROP. Housing assistance increased by 25%, as PROP prevented 302 individuals from becoming homeless. Generous donations allowed PROP to provide nearly \$500,000 in financial support to assist eligible households with emergency housing, car repair or transportation, childcare, or youth scholarship needs. In addition to addressing the immediate crisis, we remain committed to fostering long-term outcomes through our stability services that support individual client goals. The 384 employment coaching sessions PROP provided was nearly triple the number from FY21-22, resulting in many clients finding new or better work. Our partnership with Relate continues to ensure professional mental health counseling is available to clients without delay or payment barriers.

While the work is challenging, we are buoyed by a strong community that offers its steadfast support and the resources to help our neighbors in need. For all that you do, we are truly grateful. My deepest thanks to our staff, volunteers, and board of directors for their help and guidance to keep us moving forward, fulfilling our important mission. Every day I am inspired to work with such a talented and devoted team.

As Helen Keller so astutely observed, “Alone we can do so little; together we can do so much.”

Sincerely,

*Jenifer Loon*

Executive Director

# OUR VISION

***“Our Vision is that everyone in the community has food, stable housing, and is connected to community support systems.”***

# OUR IMPACT

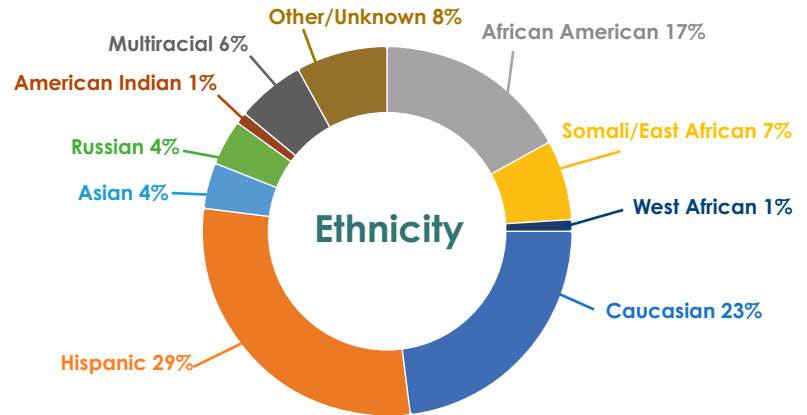
PROP welcomes and serves community members of all ages and backgrounds

## WHO WE SERVE

**4035**  
**INDIVIDUALS SERVED**



**34%** are Children  
**30%** are Single Parent Households  
**12%** are Senior Citizens



## WHAT WE DO



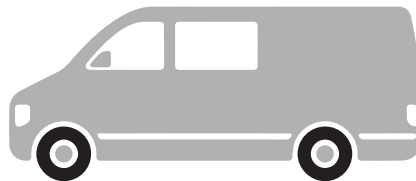
**\*25% increase from FY21-22**



### Summer Food for Kids

**1016 Food Packs distributed**  
**to Children and their**  
**Families when school meals**  
**are not available**

**\*30% increase from FY22-23**



**Over \$37,000 in transportation support,**  
**helping clients get to work, school**  
**and needed services**

**\*106% increase from FY21-22**



### Holiday Gift Card Program

**751 Community Members**  
**received \$30 gift cards**  
**531 Children**  
**220 Senior Citizens**

**\*25% more children served,**  
**15% more seniors served from**  
**FY21-22**

**384 Individual Employment Counseling Visits**

**88 Mental Health Counseling Sessions**

**29 Financial Wellness Visits**

**22 Nutrition and Wellness Coaching Sessions**



**568 Food Deliveries,**  
**including 266 to**  
**Senior Citizens**

**\*8% increase from FY21-22**

# YEAR IN REVIEW

## Food Requests Soar

With pandemic-related programs ended and inflation taking a toll on family budgets, many low-income households were not able to afford rent, utility payments, and their grocery bill. PROP helped thousands access healthy food, personal care, and household essentials to ease their burden.

### Together, we:

- Served 4,035 individuals—half of them new to PROP this year.
- Fulfilled 7,076 food orders—35% more than last year.
- Increased monthly average number of food appointments from 435 to 600.
- Devoted \$143,000 more to our food program than in FY21-22.

PROP offers three main types of food services to meet varied client needs. Most clients prefer to “shop” for their groceries in our Food Mart, where they can self-select close to 75% of their items. Volunteers gather selected staple items from our warehouse shelves and freezers to round out client orders. PROP offers curbside appointments for clients who prefer to remain in their cars for

food order pickup. We also maintain monthly home delivery for senior citizens and clients with mobility or transportation issues. This year we made 586 food deliveries, including 266 to senior citizens.

## New This Year: Curbside Express

When wait times for a food appointment grew, we added a new type of food service to increase access and capacity during high demand times. Curbside Express is a pre-packed box of pantry staple items, and clients can choose to add meat, a produce bag, and dairy items to their food order. If Food Mart and traditional curbside appointments are all booked, Curbside Express allows more clients to access food support.

## Garden Fresh Produce

Dedicated volunteers plant and maintain community gardens to grow crops for PROP, including the plot behind our building. The gardens (and donations from home gardeners) reaped a harvest of over 6,200 pounds of fresh vegetables and fruits for clients in FY22-23.





## Food Drives Are Back!

Food donations shrank significantly during the pandemic. This year saw increases in food donations and many food drives by local businesses, service organizations, faith communities, and neighborhoods resumed.

Due to the high demand for food support, PROP still must purchase thousands of dollars of food each month to keep our shelves stocked. PROP distributed 684,560 pounds of food, a 29% increase from last year.



# SERVICES & PROGRAMS

## Enrichment Programs

Helps families and seniors facing financial hardships.

## ENRICHMENT PROGRAMS

Youth Scholarships  
Holiday Gift Card Program

## STABILITY SERVICES

Employment Services  
Mental Health  
Counseling Partnership  
Financial Mentoring  
Nutrition Coaching

## Stability Services

Provides stability supports such as employment services, financial mentoring, nutritional coaching, and access to mental health counseling.

## FINANCIAL SERVICES

Homelessness Prevention  
Utilities  
Car Repair  
Prescriptions  
Child Care

## Homelessness Prevention / Short Term Emergency Financial Help

Keeps families stably housed, either paying rent or by covering other essential expenses (such as utilities, car repair, childcare fees, or prescription medications).

## FOOD PROGRAMS

The Food Mart  
Summer Food for Kids  
Mobile Food Delivery

## The Food Mart

Convenient, choice-based self-shopping experience. Variety of fresh and shelf stable food, personal care items, and household basics available.

## Summer Food For Kids Program

Supplies healthy, kid-friendly foods to all children during the summer.

## Mobile Food Delivery

Delivers groceries to those who may not be mobile enough to come to PROP.

## What Does Your Donation Do?

**\$4,000** Provides one week of food for the food shelf

**\$2,000** Keeps a family stably housed

**\$1,000** Sponsors one month of snacks in elementary schools

**\$450** Feeds a family of four for a month

**\$100** Gives one child a scholarship to participate in an enrichment activity

**\$50** Provides a gas card for 2 clients to attend job interviews

**GO ONLINE:**

**[www.propfood.org](http://www.propfood.org)**

**TO LEARN MORE**



# CLIENT SATISFACTION

## Responding to Our Neighbors' Needs

### Food Support

Households can receive food support up to 2 times per month. Families with children ages 18 and under receive extra food during the summer months when school meals are not provided, with an emphasis on fresh fruits and vegetables and nutritious meal and snack foods. Last year, we served nearly 900 children through our Summer Food for Kids program, a 30% increase from FY21-22. SW Transit continues to partner with PROP, providing home delivery to seniors and those with mobility challenges.

**In a 2022 Client Satisfaction Survey, 75% of households indicated their situation has stabilized or improved since coming to PROP.**



### Financial Services and Stability Programs

In addition to food, PROP offers short-term financial assistance and counseling services to help clients get through challenging times. Temporary housing support is our most needed service. In FY22-23, PROP provided:

- **\$191,280 in housing assistance to stabilize households experiencing a financial crisis.**
- **\$37,127 in emergency transportation assistance to help clients get to work, school, and access needed services. In addition to car repairs, PROP provides gas cards on a limited basis, and bus passes to clients without transportation.**
- **\$6,326 in child care payments to enable caregivers to re-enter the workforce or attend work training.**
- **\$3,678 in youth scholarships for enrichment activities like drivers' education, tutoring, music and sports participation.**
- **Over 450 hours of mental health counseling, employment support, financial education, and nutrition/wellness coaching.**

### Spotlight on Employment Services

Demand for PROP's employment counseling grew by leaps and bounds in FY22-23. Through 384 one-on-one coaching sessions, over 100 individuals received resume help, assistance locating and applying for job openings, referrals to training and skill-building opportunities, and participated in mock interviews. PROP hosts well-attended job skills workshops at the Eden Prairie Library through our new partnership with CareerForce Bloomington, in addition to holding monthly on-site help for job seekers, highlighting the library's many resources and computer access.

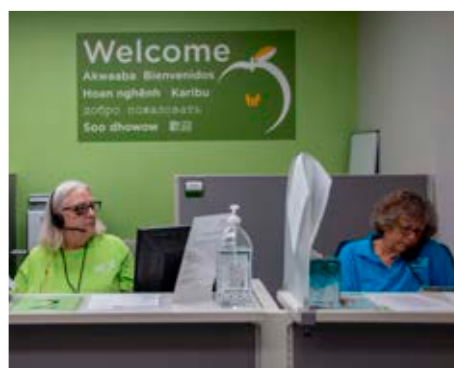
*"I am forever thankful for your help and guidance on the whole process of getting my career going. You have changed my life."*

*– PROP client*

# VOLUNTEERS



**120 Weekly  
Volunteers Provided  
15,000 Hours of  
Service**



PROP simply could not keep its doors open to serve clients without our wonderful volunteers. Every day approximately 25 volunteers come in to help make sure PROP is ready to receive clients. This committed group of individuals works in three general areas of PROP.

Our drivers take PROP vans to our grocery store partners and pick up food rescue early every morning Monday through Friday. The food shelf and Food Mart volunteers sort the daily donations from local grocery stores and stock the shelves. Volunteers working in the office take phone calls from clients

to schedule their food appointments, and fill out curbside orders. Others help with building maintenance and repairs.

In addition to volunteers who are on-site weekly to help at PROP, we have dozens of other volunteers who serve on the Board of Directors or organizational committees, and assist with special projects like our annual Empty Bowls fundraiser. Each and every one of our volunteers is a valued member of the PROP team!



# EMPTY BOWLS



Empty Bowls was back as an in-person fundraising and hunger awareness event for the first time in 3 years! Held February 21, 2023, hundreds of community supporters enjoyed delicious soup and bread donated by area restaurants and commercial kitchens. Local talent provided musical entertainment throughout while attendees ate, visited with their neighbors, and shopped at our silent auction. Handmade bowls were offered as free souvenirs and reminders of “empty bowls” in our community. Thanks for making Empty Bowls 2023 a huge success!



# FINANCIAL REPORT

Note: Fiscal year runs July 1, 2022 through June 30, 2023

## Financial Reports

Audited

### Statement of Financial Position

As of June 30, 2023

#### ASSETS

Current assets	
Cash and cash equivalents	\$ 1,749,346
Grants receivable	\$ 39,941
Inventory	\$ 39,487
Prepaid expenses	\$ 50,805
Total cash assets	\$ 1,879,579

Property and equipment, net	\$ 994,823
Other assets, investments	\$ 250,479

Total assets	\$ 3,124,881
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#### LIABILITIES AND NET ASSETS

Total liabilities	\$ 76,762
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#### NET ASSETS

Without donor restrictions	\$ 2,732,080
With donor restrictions	\$ 207,143
Total net assets	\$ 2,714,458

Total liabilities and net assets	\$ 3,124,881
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### Statement of Activities

For the Year Ended of June 30, 2023

#### REVENUES

Cash contributions	\$ 1,043,742
Grants	\$ 606,219
Events and other	\$ 130,762
In-kind contributions	\$ 1,158,500
Total revenues	\$ 2,939,223

#### EXPENSES

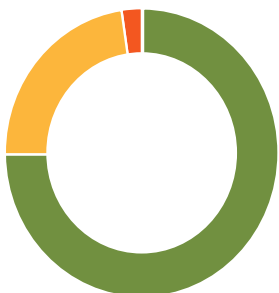
Program Services	\$ 2,189,796
General and Administrative	\$ 223,778
Fundraising	\$ 191,988
Total expenses	\$ 2,605,562

Increase in net assets	\$ 333,661
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#### NET ASSETS

Beginning of year	\$ 2,714,458
End of year	\$ 3,048,119

## PROGRAM EXPENSES



- Food Programs: \$1,644,867.00 (75%)
- Housing and Other Financial Services: \$493,292.00 (23%)
- Employment/Stability Services: \$51,637.00 (2%)



PROP meets all standards of nonprofit best practices as set forth by the Charities Review Council



You can see our success and accreditations at GuideStar



# 2022-2023 BOARD OF DIRECTORS

**Chair, Erik Miles**  
Starkey Laboratories

**Vice Chair, Kim Larish**  
E.A. Sween Company (retired)

**Treasurer, Elaine Larabee**  
Former Eden Prairie School Board Member  
MN Valley National Wildlife Trust

**Secretary, Julie Siegert**  
Scott County Community  
Development Agency

**Past Chair, Molly Koivumaki**  
Former City of Eden Prairie Housing and  
Community Services; Beyond New Beginnings

**Tim Beekmann**  
Eden Lake Elementary

**Mohammad Faridi**  
Software Architect

**Bev Geffert**  
Retired Educator, Faith Community Leader

**Bryan Wurscher**  
Business Leader, Food and  
Agricultural Industries



## PROP STAFF

**Jenifer Loon**  
Executive Director

**Corey Adney**  
Director of Food Programs & Operations

**Sarina Bissell**  
Client Services Coordinator

**Tangee Cassidy**  
Employment Counselor

**Matt Dymoke**  
Development Director

**Keosha Greenlaw**  
Case Manager

**Paul Harcey**  
Food Shelf and Facilities Manager

**Jessica Kuenzli, LISW**  
Director of Client Services & Community  
Partnerships

**Grace Lagunes**  
Case Manager

**Holly Link, PhD**  
Marketing and Communications Coordinator

**Karla Alarcón Hernandez Lloyd**  
Food Mart Coordinator

## How You Can Support PROP

- Mail your gift to PROP:  
14700 Martin Drive  
Eden Prairie, MN 55344
- Give online: [www.propfood.org](http://www.propfood.org)
- Become a Nourish 360 Member
- Use your Thrivent action team dollars
- Volunteer or Participate in Special Programs
- Host a Food Drive
- Gift shares of appreciated investments  
stocks, bonds, mutual funds





FOOD. SUPPORT. COMMUNITY.

People Reaching Out to Other People

📍 14700 Martin Dr, Eden Prairie, MN 55344

☎ (952) 937-9120 ✉ [prop@propfood.org](mailto:prop@propfood.org) 🌐 [propfood.org](http://propfood.org)



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*"PROP is a huge blessing to me and my family." PROP Client*

*"I'm so thankful for everyone at PROP. You are dependable and go above and beyond!" PROP Client*

*"My family would like to thank you from the bottom of our hearts for the financial assistance you have provided us with. There is just no way we would have been able to catch up on our rent or get our vehicle repaired without PROP's gracious generosity." PROP Client*